



## **SUPPORTING AND PROTECTING OUR STUDENTS & STAFF RESPONSE TO CORONAVIRUS (COVID-19)**

### **Canteen Self-Serve Operations**

The **Brisbane State High School P&C Association Canteens** are passionate about providing our services to our school community. We are happy to serve our students and staff during these challenging times.

From Monday 15 June 2020, all canteens will resume self-service operations while continuing to implement additional health and safety measures. We wanted to share with you some important information about the steps we've taken and continuing to minimise the risk of exposure to our School Community.

#### **Maximum number**

A maximum of 14 students may enter inside the canteen one time. Once the first four students are being served, the next 10 students will be permitted to enter.

#### **Physical distancing**

Student must follow physical distancing guidelines inside the canteen.

#### **Our commitment to hygiene**

As a food service, we already have very high standards of cleaning and hygiene in place.

However, as a precautionary measure and out of care for everyone's well-being, we've added extra hours of proactive deep cleaning in **each canteen**, every day.

#### **Additional hygiene measures include:**

- increasing the frequency of cleaning and sanitising our canteens and food preparation stations where our fresh meals and food is cooked daily.
- constantly monitoring health and hygiene practices with our staff.
- providing sanitiser/hand gel on each counter for students.

#### **Staff well-being**

- We are actively following all health and travel advice issued by the Australian Government, including mandatory isolation periods for all team members returning from international travel. We would like to inform that there is no travel history in the last one month from any of canteen staff or manager.
- We are also ensuring our team is supported with clear health and hygiene protocols in canteens, as well as providing the information and support all team members, should they need to stay at home if they are unwell.

### **Cashless canteen**

- As a precautionary measure, canteens will not accept any cash sales. However, MSA Student ID Cards can be topped-up over one designated counter in each canteen.
- Students can top-up their MSA cards using EFTPOS at canteen and online via <http://www.mystudentaccount.com.au>

### **Avoiding touching hands and food**

- Staff will wear gloves during customer service time to avoid touching or contact with each other.
- As a general practice, gloves are changed after each 30 minutes or earlier (where needed).
- As a precautionary measure, student use of reusable baskets is replaced with bags.
- Students will scan their Student ID Cards or EFTPOS themselves to avoid cards touching others' hands.
- Students will scan barcoded items themselves, whereas items without codes will be viewed by staff, but not handled by them. **Contactless card payment is the ideal way to pay.**
- Students are asked not to touch food and drinks unless they are buying the items.