



SUPPORTING AND PROTECTING OUR STUDENTS & STAFF RESPONSE TO CORONAVIRUS (COVID-19)

The Brisbane State High School P&C Association Canteens are passionate about serving our school community as we are looking after our school students and staff during these challenging times.

As the global Coronavirus (COVID-19) outbreak continues to evolve, we wanted to share with you some important information about the steps we're taking to minimise the risk of exposure to our school community.

Our Commitment to Hygiene

As a Food Service, we already have very high standards of cleaning and hygiene in place.

However, as a precautionary measure and out of care for everyone's wellbeing, we've added extra hours of proactive deep cleaning in **each canteen**, every day.

Additional hygiene measures include:

- increasing the frequency of cleaning and sanitising our canteens and food preparation stations where our fresh meal and food is cooked daily.
- constantly monitoring health and hygiene practices with our staff.
- provided sanitiser/hand gel on each counter for students.

Staff Wellbeing

- We are actively following all health and travel advice issued by the Australian Government, including mandatory isolation periods for all team members returning from international travel. We would like to inform that there is no travel history in last one month by any of canteen staff or manager.
- We are also ensuring our team is supported with clear health and hygiene protocols in canteens, as well as providing the information and support to team members should they need to stay at home if they are unwell.

Cashless Canteen

- As a precautionary measure, canteens will not accept any cash from Thursday 19 March 2020.
- Student can top-up their 'My Student Account' (MSA) cards using EFTPOS at the canteens and online via <http://www.mystudentaccount.com.au>

Avoiding Touching Hands

- Staff will wear gloves during customer service time to avoiding touching or contact with each other.
- As a general practice, gloves are changes after each 30 minutes or earlier (where needed).
- As a precautionary measure, student use of reusable basket has been replaced with bags.
- Students will scan their Student ID Cards or EFTPOS themselves to avoid cards touching others' hands.
- Students will scan barcoded items themselves whereas items without codes will be viewed by staff, but not handled by them.